

Warranty Terms & Conditions

Product is fully guaranteed against manufacturing defects in material and/or workmanship under normal usage, commencing from the date of purchase from our authorized dealers.

The period and conditions of our warranty are as follows

1. Warranty period of MedKlinn Products:
 - a. **MedKlinn Versa - ONE (1) year** from the date of purchase for parts and workmanship;
 - b. **MedKlinn Autoplus - ONE (1) year** from the date of purchase for parts and workmanship;
 - c. **MedKlinn Asens - ONE (1) year** from the date of purchase for parts and workmanship;
 - d. **MedKlinn Asens Premium - ONE (1) year** from the date of purchase for parts and workmanship;
 - e. **MedKlinn Asens Auto - ONE (1) year** from the date of purchase for parts and workmanship;
 - f. **MedKlinn Haven – TWO (2) year** from the date of purchase for parts and workmanship;
 - g. **MedKlinn Mobile - ONE (1) year** from the date of purchase for parts and workmanship;
2. Parts **NOT** under warranty – Versa/Asens/Asens Premium/Autoplus/Asens Auto/Haven/Mobile casing and Versa Cartridge.

This warranty does not cover general cleaning services and is limited only to the repair or replacement of the defective parts; entirely at our discretion. There is no obligation under the terms and conditions of this warranty to replace or refurbish the complete unit.

Exchange for a new unit is expressly excluded under this warranty. This warranty is valid **ONLY** in the country where the unit is purchased.

This warranty is void under the following circumstances

1. Failure to present the original proof of purchase when servicing is required;
2. The product's serial number does not match the one in the policy or it has been amended or erased;
3. The unit has been subjected to misuse, negligence or use contrary to the manufacturer's instructions; or has been tampered with or altered in any way by unauthorized service personnel;
4. The unit is damaged during transit to the Service Centre;
5. The defect is caused by fire, lightning, acts of nature, pollution, abnormal voltage surge, the use of a generator, pests or causes beyond the manufacturer's control.